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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORMInvestigator: Brad MortonPhone: [REDACTED]Fax: (6 [REDACTED])Priority: Respond Within Five DaysOpinion No. 2010 - 84309Date: 1/15/2010Complaint Description: 08A Rate Case Items - Opposed
N/A Not ApplicableComplaint By: First: Gail Last: GetzwillerAccount Name: Gail GetzwillerHome: [REDACTED]Street: [REDACTED]Work: [REDACTED]City: SonoitaCBR: [REDACTED]State: AZ Zip: 85637is: [REDACTED]Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.Division: ElectricContact Name: [REDACTED]Contact Phone: [REDACTED]Nature of Complaint:

THROUGH CHAIRMAN MAYES

Arizona Corporation Commission
DOCKETED

JAN 15 2010

Sent: Thursday, January 07, 2010 12:21 PM

To: Mayes-WebEmail; Pierce-Web; Newman-Web; Kennedy-Web; Stump-Web

Subject: SSVEC Complaint

DOCKETED BY [REDACTED]

Dear Honorable Chairman Mayes and Commissioners,

I am compelled to write a complaint about SSVEC's latest activities in the V-7 Feeder Area, which you have become very familiar with.

Just before Christmas, a copy of a 6 page personalized letter from Jack Blair that was addressed to each person that had a meter in the area, I am assuming. Though I did not receive one until after we spoke to our SSVEC Board Member, at our local Community Christmas Party, and told him we had not received it. About a week later later we were sent a copy.

Then a few days after Christmas SSVEC made a recorded phone message from Wayne Crane, Jack Blair's Assistant. Referring to a power outage that had occurred and how it wouldn't have happened if they would have had the substation in and extrapolated hours of outage, like over 6,000 hours of outage time. They also said they will keep us informed of our of their efforts. (what does that mean?) December 29th Tuesday 12:13 pm, is when I received my call.

I would request that this matter be looked into. Why is SSVEC spending Co-operator dollars on this type of mailing and mass phone calls?

I would like to request an audit of SSVEC. Why are they able to spend Co-operator dollars, sending out propaganda to sway opinion, before public hearings are scheduled in this area on the 69kV Power Line issue?

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UTILITY COMPLAINT FORM

SSV/C keeps complaining how their staff is overworked and can't handle all of the details for cases before the Commission, yet they have been able to find the time to produce propaganda and send it out in a mass mailing and automated calls.

Respectfully submitted,

Gail Getzwiller

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Gail Getzwiller

[REDACTED]
Sonoma, AZ 85637

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed

End of Comments

Date Completed: 1/15/2010

Opinion No. 2010 - 84309
